

# YOUR DRIVER in Okinawa, Fukuoka and Hokkaido!

Why don't you taking an option of "YOUR DRIVER" with Rent A Car if you are not confident to drive or don't have a international driving license?

Now, a professional Japanese driver will drive a car for you at reasonable price! (From JPY17,500 for 6 hours )

\* This service is available in Okinawa, Fukuoka and Hokkaido only

## Price list

-Driver charge( All class except for Bus2):

JPY17,500/6hours      JPY20,000/7hours

JPY22,500/8hours      JPY25,000/9hours

JPY27,500/10 hours

-Surcharge for midnight/early morning  
(22:00-5:00)

JPY650/hour

-Driver's accommodation

JPY10,800/night

## How to apply

After applied for car booking, please contact us at [admin@rentacar-jp.com](mailto:admin@rentacar-jp.com) with your reservation ID of Rent A Car. We will contact you shortly.

# FAQ- YOUR DRIVER in Okinawa, Fukuoka and Hokkaido



## **Q1. Do I need to come back to the same place as the departure point?**

A. You can get off at a different place. However, drivers go back to where you started after parting from customers. The driver's working time will be calculated until when the driver reach the departure point. (e.g.) You depart from Sapporo and get off in Niseko: The driver drives back to Sapporo from Niseko. The driver charge will occur until the driver reaches Sapporo.

## **Q2. Is the route fixed?**

The travelling routes can be set as you like. Please feel free to contact us if you are not sure of the travelling time of the route you wish to take.

## **Q3. Can I change the travelling route or time-schedule while I am on the trip?**

Within the reserved hours, it is possible to make a small change such as changing restaurants or staying at your favorite tourist spot a little longer. Please call the driver if there is anything you like on the way.

**Q4. Who picks up/return a rental car?**

You or the driver, both possible. If the you do not want to waste any time or energy for car rental contract, the driver can do all the work on behalf of them. You can just enjoy the ride without any hassle.

**Q5. Can I drive while they are travelling with YOUR DRIVER?**

Yes, you can as long as you have the valid driver's license to drive in Japan with you. Please ask the driver if you feel like driving\*.

\*Please register your license at a car rental shop before driving.

**Q6. How can I calculate Driver charge?**

Driver charge occurs based on the driver's working time, not on your travelling time. Even though you get off at a different place, drivers go back to where you started after parting from you. The driver's working time will be calculated until when the driver reach the departure point..

**Q7. Why is the Driver charge for 8 hours though I travels only 6 hours?**

Driver charge occurs based on the driver's working time, not on your travelling time.

**Q8. How much does it cost for fuel? How should I pay?**

Please pay it by credit card or cash each time at a gas station. Please note that some gas stations do not accept credit cards. In that case, please pay by cash on the spot.

Cost for fuel depends on the petrol price on the day.

\*Approximately 105 yen in February 2016

\*TOYOTA Prius (HV1) about 30km / L, TOYOTA ALPHARD (W3) about 8km / L

### **Q9. How much does the toll cost? How should I pay?**

Please pay it by credit card or cash each time at a toll gate. For visitors from other countries, expressway pass is available which gives an unlimited access to expressways with a fixed price. For reservation and more information, please contact a car rental company when making a car rental reservation.

### **Q10. How much does parking cost? How should I pay?**

Please pay it by credit card or cash each time at a parking lot. Please note that some parking does not accept credit cards. In that case, please pay by cash on the spot. Though there are a lot of free parking on countryside, parking in cities, airports, hotels often charges parking fee.

\*Sapporo, Hokkaido – approx 300yen/hour in city, approx. 1000yen/night

\*Fukuoka - approx 300yen/hour in city, approx. 1000-2000yen/night

\*Okinawa - approx 200-300yen/hour in city, approx. 500-1500yen/night

### **Q11. Do the drivers speak English/Korean/Chinese/Thai?**

We have several drivers who speak English. Unfortunately other languages are not available at the moment.

**Q12. What is the difference between Sightseeing Taxi and YOUR DRIVER?**

Because YOUR DRIVER uses rental cars, there is very little chance that you cannot reserve your favorite car due to full-booking. Although not many wagon type cars are available as taxi, enough wagons are in stock as rental. You do not have to squeeze in a small car. Relax in a spacious car and you can even shop more! Besides, customers can try driving if you have a valid driver's license\*. You might feel like driving after you see actual Japanese traffic. Then please feel free to ask the driver. They are key features of My Driver.

\*Before driving in Japan, please register a valid driver's license which allows you to drive in Japan at a car rental shop.

**Q13. Can I cancel My Driver after making a reservation?**

In case of the cancellation of My Driver, cancellation fee will be charged as below.

Cancellation Date	Amount
Cancellations received within 2 days of departure	20%
Cancellations received on the day before departure	50%
Cancellations received on the day of departure or cancellations without notice	100%

